



PECO Understands

We know that many PECO customers are experiencing financial hardships due to the COVID-19 crisis. We encourage customers to pay their PECO bills each month to avoid building a large balance—and a future financial burden. And we're here to help.

You have options

If you would like to make a payment or discuss payment arrangements, please call 1-888-480-1533. We are here to assist you 7 a.m. to 7 p.m., Monday through Friday.

You may even qualify for additional assistance.

Visit [peco.com/help](https://www.peco.com/help)



Have a friend or loved one in need? Help them pay their PECO bill with the PECO Gift of Energy, or donate to PECO's Matching Energy Assistance Fund, where every customer donation is matched by PECO—dollar for dollar.
Visit [peco.com/help](https://www.peco.com/help)



LIHEAP COVID-19 Assistance

You may be eligible for up to \$800 through LIHEAP's Recovery Crisis Program. The LIHEAP Recovery Crisis program is open now and accepting applications until August 31, 2020, or until funds are gone.

If you received a LIHEAP grant during the 2019-2020 season, you can apply through your County Assistance Office. **Visit peco.com/LIHEAP** to find additional resources, phone numbers to county offices or to apply for assistance online.

Visit peco.com/LIHEAP for a complete listing of county agencies, or to apply for LIHEAP COVID-19 assistance online. Call the LIHEAP hotline at 1-800-34-HELP-4.

LIHEAP RECOVERY CRISIS PROGRAM

HOME ENERGY BILL EMERGENCY ASSISTANCE

Income limits for LIHEAP eligibility

Household size	Annual income
1	\$18,735
2	\$25,365
3	\$31,995
4	\$38,625

For each additional person, add \$6,630

