



Assistance for PECO customers during COVID-19 Pandemic

With customers potentially impacted by the COVID-19 pandemic, PECO understands and is taking steps to help.

Effective March 13, 2020, PECO is suspending service disconnections and waiving new late payment charges through at least May 1, 2020. Please note that regular billing will continue and all customers are still responsible for balances owed on their accounts. We strongly encourage customers to make arrangements to stay current on their bill during the moratorium to prevent service disconnection after May 1st.

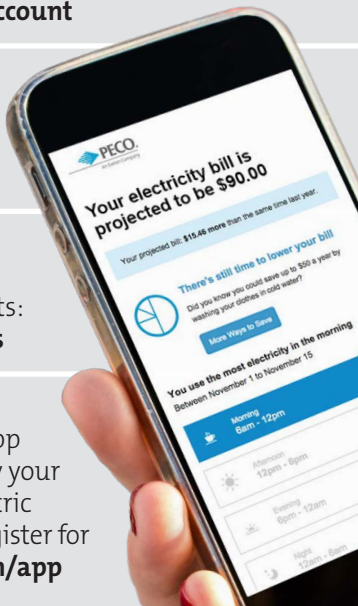
In addition, we will continue to provide billing assistance resources and energy assistance programs to support any customers through temporary or extended financial hardship.

Stay Up to Date

To get the most up-to-date information from PECO, register for a My Account. This online tool allows you to set up alerts and provide us with important contact information. Visit [peco.com/myaccount](https://www.peco.com/myaccount)

There are many ways to do business with PECO

- Make a payment: peco.com/payment
- Report an electric outage: peco.com/outages
- View your bill/sign in to your My Account: peco.com/myaccount
- Start, stop or move service: peco.com/moving
- Register for payment and add billing alerts: peco.com/alerts
- Download the PECO Mobile App to view and pay your bill, report electric outages and register for alerts: peco.com/app



PLEASE NOTE: For electric and natural gas emergencies, call 1-800-841-4141 or 1-844-841-4151 (gas only).