



The Fingerspan Bridge over Wissahickon Creek

NOVEMBER 2021

#PoweringThruTogether

GOT QUESTIONS ABOUT LIHEAP?



Here's what you need to know

LIHEAP (Low Income Home Energy Assistance) is available now.

Homeowners, renters, room renters and subsidized housing tenants may be eligible. Last year, LIHEAP helped approximately 50,000 PECO customers totaling more than \$22 million in assistance.

- Funds are limited. Apply early
- You don't need to be behind on your PECO bill to apply for LIHEAP assistance
- Nothing works without electricity, including your gas heater and cooking appliances. You can assign your LIHEAP grant to go toward your PECO bill
- If your income was impacted by the COVID-19 pandemic, you may now be eligible for LIHEAP, even if you have not been eligible before
- LIHEAP grant amounts have increased significantly this LIHEAP season. The minimum

LIHEAP Cash grant amount now ranges from \$500 to \$1500 per customer

- If you have questions or need help with the application process, call PECO's LIHEAP hotline, 1-800-34-HELP-4 (1-800-344-3574) or visit us at [PECO.com/LIHEAP](https://www.pECO.com/LIHEAP)

Household Size	Annual Income Limit	Monthly Income Limit
1	\$19,320	\$1,610
2	\$26,130	\$2,177
3	\$32,940	\$2,745
4	\$39,750	\$3,312
For each additional person, add:	\$6,810	\$567

Avoid Utility Scams

A real PECO customer service representative will have the account information they need when they call.

Never open your door to someone you don't recognize. Ask for a photo ID through the door. All PECO employees and contractors carry a company issued photo ID badges showing their name and identification number. If you suspect the ID is fake, keep the door closed and contact PECO.

Check your account status on your printed bill, online at **PECO.com** or use the **PECO Mobile App** to check your account status.

Do not pay scammers. PECO representatives will never request bill payment in cash or prepaid card.

If you suspect the call is a scam, hang up and call PECO at 1-800-494-4000 to speak with a PECO representative.



PECO IS READY FOR WINTER

We've been hard at work preparing for our customers' winter energy needs. That's power you can count on—all winter long.

PECO inspected and patrolled more than 44 circuits and 325 miles as part of its annual mall inspection program in advance of the winter and holiday shopping season.

Due to the increase in online shopping during the COVID-19 pandemic, distribution centers such as Amazon, USPS and FedEx were also inspected as part of the company's winter readiness programs.

In 2020, the company also completed 112 projects to replace nearly 85,000 feet of existing natural gas line with new plastic pipe, which enhances safety, is more durable, and improves service.

For more information, visit peco.com.

CARING FOR ONE ANOTHER



We've all been affected by COVID-19—some more than others. When you donate to **PECO's Matching Energy Assistance Fund (MEAF)**, every dollar is matched 100 percent by PECO and given directly to customers in need.

Make a one-time donation or donate through your PECO bill each month. Every dollar counts, and any amount can make a difference. Visit peco.com/MEAF to sign up and manage your contributions. Call **1-800-403-6806** to find out if your household qualifies for MEAF assistance.

On the cover: The Fingerspan Bridge guides hikers across a steep ravine along the Wissahickon Valley Park's Orange Trail. It was created by sculptor Jody Pinto and installed in June, 1987. The sculpture-as-footbridge sits at the top of a stone staircase placed by the Works Progress Administration in the 1930s. The footbridge carries hikers over the Wissahickon Creek 40 feet below. For more information visit fow.org.

QUESTIONS? CONTACT US.

Electric or Gas emergency: 1-800-841-4141

Gas only emergency: 1-844-841-4151

Lower your bills: peco.com/waystosave

Payment assistance: peco.com/myaccount

Sign up for ebill: peco.com/ebill

Sign up for PECO Alerts: peco.com/alerts

E-mail us: EnergyHome@exeloncorp.com

Write us: Energy@Home, Marketing Dept., 11th Floor
2301 Market Street, Philadelphia, PA 19103



PECO employees believe in giving back to the communities we serve. Last year, our employees pledged nearly half a million dollars and volunteered 15,000 hours of service to more than 1,000 organizations across our region.

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