

energy@HOME

Fairmount Water Works

FEBRUARY 2021

#PoweringThruTogether

SHOPPING PRESIDENTS' DAY SALES FOR NEW APPLIANCES?

Maximize your savings with PECO rebates!

Choose ENERGY STAR® certified models and get PECO rebates from \$15 to \$350*

peco.com/rebates



*Visit peco.com/rebates for full terms and conditions

WRAP UP KINDNESS WITH A BOW

So many could use the PECO Gift of Energy

Make a payment toward a friend or family member's PECO bill. Your gift will appear on a future bill as a credit on the recipient's PECO account. We can provide you with a gift certificate—or we can send it on your behalf.

Call us at **1-800-597-9514** or visit peco.com/gift.



AVOID COMMON UTILITY SCAMS

If someone calls you, claiming to be PECO, here's what you should know:

- Tell the caller firmly that you will **contact PECO directly**
- **Never give banking information** over the phone unless you place the call to a number you know is legitimate
- **Utility companies don't demand banking information** by email or phone. And they won't force you to pay by phone as your only option
- **If the caller demands payment** by gift card, cash reload card, wiring money or cryptocurrency, it's a scam
- **Tell your friends and loved ones, so they can protect themselves**
- **Visit [consumer.ftc.gov](https://www.consumer.ftc.gov)** to learn more or to report a potential scam. Your reports help the FTC and our law enforcement partners stop scammers.

Source: Federal Trade Commission



THIRD-PARTY NOTIFICATION: A GOOD SAFETY NET

What is third-party notification? You can designate a trusted relative, friend, clergy member or social worker to receive correspondence from PECO should you fall behind on a bill.

That way, if you (or someone close to you) becomes ill, is no longer able to handle their affairs, or is away for an extended period of time, there is someone who can contact PECO for you. Find out more at peco.com/help or by calling **1-800-494-4000**.

YOU MAY QUALIFY FOR LIHEAP ASSISTANCE

- If your income was impacted by the COVID-19 pandemic, you may now be eligible for LIHEAP
- Nothing works without electricity, including your gas heater and cooking appliances. You can assign your LIHEAP grant to go toward your PECO bill
- You don't need to be behind on your PECO bill to apply for LIHEAP assistance

Questions? Call PECO's LIHEAP hotline, 800-34-HELP-4 (800-344-3574) or visit us at [PECO.com/LIHEAP](https://peco.com/LIHEAP)



On the cover: Fairmount Water Works opened in 1815 as the sole water pumping station for the City of Philadelphia. It was decommissioned in 1909, and has been designated as a National Historic Landmark. It was converted to a museum and environmental center in 2003. [Visit **fairmountwaterworks.org**](https://www.fairmountwaterworks.org)

QUESTIONS? CONTACT US.

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Electric or Gas emergency: 1-800-841-4141

Gas only emergency: 1-844-841-4151

Lower your bills: peco.com/waystosave

Payment assistance: peco.com/myaccount

Sign up for ebill: peco.com/ebill


Sign up for PECO Alerts: peco.com/alerts

E-mail us: EnergyHome@exeloncorp.com

Write us: Energy@Home
Marketing Dept., 11th Floor
2301 Market Street
Philadelphia, PA 19103

PECO employees believe in giving back to the communities we serve. Last year, our employees pledged nearly half a million dollars and volunteered 15,000 hours of service to more than 1,000 organizations across our region.

PECO0221 07EXE122082

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