

# energy@HOME

NOVEMBER 2020

#PoweringThruTogether

## GOT QUESTIONS ABOUT LIHEAP? HERE'S WHAT YOU NEED TO KNOW.

- LIHEAP is OPEN (as of November 2, 2020)
- Funds are limited. Apply early.
- You don't need to be behind on your PECO bill to apply for LIHEAP assistance
- Nothing works without electricity, including your gas heater and cooking appliances. You can assign your LIHEAP grant to go toward your PECO bill
- If your income was impacted by the COVID-19 pandemic, you may now be eligible for LIHEAP
- If you have questions or need help with the application process, call PECO's LIHEAP hotline, 800-34-HELP-4 (800-344-3574) or visit us at [PECO.com/LIHEAP](https://www.peco.com/LIHEAP)

Household Size	Annual Income Limit
1	\$19,140
2	\$25,860
3	\$32,580
4	\$39,300



## NEED BILL RELIEF? PECO EXPANDS PAYMENT OPTIONS

Even during these uncertain times, we encourage customers to pay their PECO bills each month. But we're committed to helping you manage your PECO bill through the COVID-19 crisis.

With our new, extended payment agreements, you can pay your balance over time. Residential customers can [visit \*peco.com/billrelief\*](https://www.peco.com/billrelief) to enroll in a 24-month agreement with no money down.

Do you have a home business account? Call us at 1-888-480-1533 to set up a 24-month payment agreement.

Get the most current information from PECO when you register for My Account. Set alerts and keep your contact information up to date. [Visit \*peco.com/myaccount\*](https://www.peco.com/myaccount).

## TUNE UP YOUR ELECTRIC HVAC SYSTEM AND SAVE



With colder temps approaching fast, make sure your electric heating and cooling system is in tip top shape with a PECO HVAC maintenance rebate

- For a limited time, we've doubled our electric HVAC tune-up rebate from \$25 to \$50
  - Rebate good on contractor tune ups completed between 9/1/2020 and 12/15/2020
  - Only air source heat pumps and central air conditioners qualify
- Rebate applications must be submitted within 180 days of tune up
- For full eligibility requirements or to submit your rebate application [visit \*\*peco.com/hvacrebates\*\*](https://www.peco.com/hvacrebates) or call 1-888-573-2672 for assistance

## CARING FOR ONE ANOTHER



COMMUNITY

We've all been affected by COVID-19—some more than others. When you donate to **PECO's Matching Energy Assistance Fund (MEAF)**, every dollar is matched 100 percent by PECO and given directly to customers in need.

Make a one-time donation or donate through your PECO bill each month. Every dollar counts, and any amount can make a difference. **Visit [peco.com/MEAF](https://www.peco.com/MEAF)** to sign up and manage your contributions. Call **1-800-403-6806** to find out if your household qualifies for MEAF assistance.

## PECO IS READY FOR WINTER

We've been hard at work preparing for our customers' winter energy needs. That's power you can count on—all winter long.

PECO inspected and patrolled more than 40 circuits and 315 miles as part of its annual mall inspection program in advance of the winter and holiday shopping season.

Due to the increase in online shopping during the COVID-19 pandemic, distribution centers such as Amazon, USPS and FedEx were also inspected as part of the company's winter readiness programs.

In 2020, the company also completed 112 projects to replace nearly 85,000 feet of existing natural gas line with new plastic pipe, which enhances safety, is more durable, and improves service.

For more information, **visit [peco.com](https://www.peco.com)**.



Cover image: Aerial view of Center City skyline in Fall

## QUESTIONS? CONTACT US.



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Follow us on Instagram at [instagram.com/pecoconnect](https://www.instagram.com/pecoconnect)

Electric or Gas emergency: 1-800-841-4141

Gas only emergency: 1-844-841-4151

Lower your bills: [peco.com/waystosave](https://www.peco.com/waystosave)

Payment assistance: [peco.com/myaccount](https://www.peco.com/myaccount)

Sign up for ebill: [peco.com/ebill](https://www.peco.com/ebill)

Sign up for PECO Alerts: [peco.com/alerts](https://www.peco.com/alerts)

E-mail us: [EnergyHome@exeloncorp.com](mailto:EnergyHome@exeloncorp.com)

Write us: [Energy@Home](mailto:Energy@Home)  
Marketing Dept., 11th Floor  
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PECO employees believe in giving back to the communities we serve. Last year, our employees pledged nearly half a million dollars and volunteered 15,000 hours of service to more than 1,000 organizations across our region.

