



energy@HOME

NOVEMBER 2020

#PoweringThruTogether

# GOT QUESTIONS ABOUT LIHEAP?

## HERE'S WHAT YOU NEED TO KNOW.

- LIHEAP is OPEN (as of November 2, 2020)
- Funds are limited. Apply early.
- You don't need to be behind on your PECO bill to apply for LIHEAP assistance
- Nothing works without electricity, including your gas heater and cooking appliances. You can assign your LIHEAP grant to go toward your PECO bill
- If your income was impacted by the COVID-19 pandemic, you may now be eligible for LIHEAP
- If you have questions or need help with the application process, call PECO's LIHEAP hotline, 800-34-HELP-4 (800-344-3574) or visit us at [PECO.com/LIHEAP](https://www.peco.com/LIHEAP)

Household Size	Annual Income Limit
1	\$19,140
2	\$25,860
3	\$32,580
4	\$39,300



## NEED BILL RELIEF?

# PECO EXPANDS PAYMENT OPTIONS

Even during these uncertain times, we encourage customers to pay their PECO bills each month. But we're committed to helping you manage your PECO bill through the COVID-19 crisis.

With our new, extended payment agreements, you can pay your balance over time. Residential customers can [visit \*peco.com/billrelief\*](https://www.peco.com/billrelief) to enroll in a 24-month agreement with no money down.

Do you have a home business account? Call us at 1-888-480-1533 to set up a 24-month payment agreement.

Get the most current information from PECO when you register for My Account. Set alerts and keep your contact information up to date. [Visit \*peco.com/myaccount\*](https://www.peco.com/myaccount).

# NATURAL GAS HAS THE LOWEST AVERAGE ANNUAL COST TO HEAT A HOME

Compare your own home's heating costs to other fuel sources at [www.peco.com/ToolsAndCalculators](http://www.peco.com/ToolsAndCalculators).

Propane

\$1,151



Heating Oil

\$730



Natural Gas

\$383



Natural gas saves 48% over oil and 67% over propane\*

\* Source: EIA's 2009 Residential Consumption Survey Pennsylvania based on average space heating consumption of 48 million Btu per household in PA. Derived from 50% consumption by end use of total average household consumption of 96 million Btu. Historical prices and usage do not guarantee future savings. [www.eia.gov/consumption/residential/](http://www.eia.gov/consumption/residential/). U.S. Energy Information Administration Short-term Energy Outlook for heating oil price of \$2.11/gallon and propane price of \$2.20/gallon as of 10/5/2020 for Pennsylvania excluding taxes. PECO natural gas price of \$0.82/ccf excluding customer charge based on PECO residential gas rate as of 7/1/2020. Historical prices do not guarantee future savings. [www.eia.gov/forecasts/steo](http://www.eia.gov/forecasts/steo)

## CARING FOR ONE ANOTHER

COMMUNITY

We've all been affected by COVID-19—some more than others. When you donate to **PECO's Matching Energy Assistance Fund (MEAF)**, every dollar is matched 100 percent by PECO and given directly to customers in need.

Make a one-time donation or donate through your PECO bill each month. Every dollar counts, and any amount can make a difference. **Visit [peco.com/MEAF](http://peco.com/MEAF)** to sign up and manage your contributions. Call **1-800-403-6806** to find out if your household qualifies for MEAF assistance.

Cover image: Aerial view of Center City skyline in Fall

# PECO IS READY FOR WINTER

We've been hard at work preparing for our customers' winter energy needs. That's power you can count on—all winter long.

PECO inspected and patrolled more than 40 circuits and 315 miles as part of its annual mall inspection program in advance of the winter and holiday shopping season.

Due to the increase in online shopping during the COVID-19 pandemic, distribution centers such as Amazon, USPS and FedEx were also inspected as part of the company's winter readiness programs.

In 2020, the company also completed 112 projects to replace nearly 85,000 feet of existing natural gas line with new plastic pipe, which enhances safety, is more durable, and improves service.

For more information, visit [peco.com](http://peco.com).



## QUESTIONS? CONTACT US.



Like us on Facebook at [facebook.com/pecoconnect](https://facebook.com/pecoconnect)



Follow us on Twitter at [twitter.com/pecoconnect](https://twitter.com/pecoconnect)



Follow us on Instagram at [instagram.com/pecoconnect](https://instagram.com/pecoconnect)

Electric or Gas emergency: 1-800-841-4141

Gas only emergency: 1-844-841-4151

Lower your bills: [peco.com/waystosave](http://peco.com/waystosave)

Payment assistance: [peco.com/myaccount](http://peco.com/myaccount)

Sign up for ebill: [peco.com/ebill](http://peco.com/ebill)

Sign up for PECO Alerts: [peco.com/alerts](http://peco.com/alerts)

E-mail us: [EnergyHome@exeloncorp.com](mailto:EnergyHome@exeloncorp.com)

Write us: [Energy@Home](mailto:Energy@Home)  
Marketing Dept., 11th Floor  
2301 Market Street  
Philadelphia, PA 19103

PECO employees believe in giving back to the communities we serve. Last year, our employees pledged nearly half a million dollars and volunteered 15,000 hours of service to more than 1,000 organizations across our region.

PECO1120 07EXE115321

© 2020 PECO Energy Company Printed on 10% post-consumer waste recycled paper.

**PECO**  
An Exelon Company

[peco.com](http://peco.com)