

# BE PREPARED FOR SUMMER STORMS

We can help you stay safe & informed—before, during and after severe weather.

## BEFORE

- Sign up for My Account at [peco.com/myaccount](https://peco.com/myaccount)
- Check out [peco.com/storm](https://peco.com/storm) for updates
- Download the PECO Mobile App and sign up for text alerts

## DURING

- Report any outages to PECO immediately—by calling 1-800-841-4141 or through the PECO Mobile App

## AFTER

- Our crews may be working in your area after the storm has passed. It can take several days to restore service to every customer.

*\*If you have a medical condition, you should make plans for backup power or alternate accommodations in the event of an extended power outage. Those in need of immediate medical assistance should call 911.*



## TOGETHER, WE'LL POWER THROUGH THIS



**PECO recognizes the impact of COVID-19 on our customers and communities.**

“We remain committed to every customer through difficult

times,” said Mike Innocenzo, PECO president and CEO, “and we will continue to support our communities in need.”

PECO has suspended service disconnections and is waiving new late payment charges through at least July 1, 2020.

We also have programs to help customers manage their energy costs and save money.

- Customer Assistance Program (CAP)
- Matching Energy Assistance Fund (MEAF)
- Customer Assistance and Referral Evaluation Services (CARES)

For more information on these programs and more, visit [peco.com/help](https://peco.com/help)

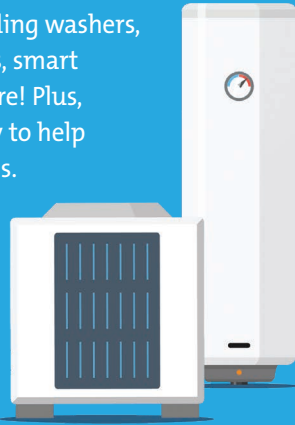
If you'd like to help a friend or loved one pay their PECO bill during the COVID 19 crisis, give them the PECO Gift of Energy. You'll need the customer's name and address. Visit [peco.com/gift](https://peco.com/gift) or call us at 1-800-597-9514.

# UPGRADE YOUR HVAC AND SAVE

Get PECO rebates when you replace old HVAC equipment with new ENERGY STAR® certified models. Rebates also available on appliances, including washers, dryers, water heaters, smart thermostats and more! Plus, you'll use less energy to help lower your utility bills.

[peco.com/rebates](https://peco.com/rebates)

*\*You can apply for rebates on heating and cooling equipment purchased within 180 days of the application date.*



## On the move? PECO MAKES IT EASY.

START, STOP OR MOVE YOUR SERVICE  
WITH OUR CONVENIENT ONLINE TOOLS

[peco.com/moving](https://peco.com/moving)

# GAS SAFETY IS JOB #1

- All lines are designed, installed, tested, operated and maintained according to strict standards
- PECO routinely patrols all gas lines with gas detection devices to detect leaks, no matter how small
- PECO strives to respond to any natural gas odor call within one hour. We are proud to have the best response rate in Pennsylvania.
- Reminder—if you're working outside, call 811 before you dig! It's the law.

For more information,  
visit [peco.com/safety](https://peco.com/safety)



**Know what's below.  
Call before you dig.**

**On the cover:** Sunrise over the City of Philadelphia, taken from the South Street Bridge

## QUESTIONS? CONTACT US.



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Follow us on Twitter at  
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Follow us on Instagram at  
[instagram.com/pecoconnect](https://instagram.com/pecoconnect)

**Electric or Gas emergency:** 1-800-841-4141

**Gas only emergency:** 1-844-841-4151

**Lower your bills:** [peco.com/waystosave](https://peco.com/waystosave)

**Payment assistance:** [peco.com/myaccount](https://peco.com/myaccount)

**Sign up for ebill:** [peco.com/ebill](https://peco.com/ebill)

**Sign up for PECO Alerts:** [peco.com/alerts](https://peco.com/alerts)

**E-mail us:** [EnergyHome@exeloncorp.com](mailto:EnergyHome@exeloncorp.com)

**Write us:** [Energy@Home](mailto:Energy@Home)  
Marketing Dept., 11th Floor  
2301 Market Street  
Philadelphia, PA 19103

PECO employees believe in giving back to the communities we serve. Last year, our employees pledged nearly half a million dollars and volunteered 15,000 hours of service to more than 1,000 organizations across our region.



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