Peko Cares

We’re committed to powering you through the COVID-19 crisis. Even during these uncertain times, we encourage customers to pay their PECO bills each month. This can help you avoid building a large balance—and a future financial burden.

If you are experiencing financial hardship due to the pandemic, we’re here to help. You may be able to set up a payment arrangement.

If you would like to make a payment or discuss payment arrangements, please call 1-888-480-1533. We are here to assist you 7 a.m. to 7 p.m., Monday through Friday.

LIHEAP COVID-19 Assistance

If you have fallen behind on your PECO bill due to COVID-19, you may be eligible for up to $800 through LIHEAP’s Recovery Crisis Program. The LIHEAP Recovery Crisis program is open now and accepting applications until August 31, 2020, or until funds are gone.

If you received a LIHEAP grant during the 2019–2020 season, you can apply through your County Assistance Office. Visit peco.com/LIHEAP to find additional resources, phone numbers to county offices or to apply for assistance online or call the LIHEAP hotline at 1-800-34-HELP-4.

LIHEAP Recovery Crisis Program

Home Energy Bill Emergency Assistance

Income Limits for LIHEAP Eligibility

<table>
<thead>
<tr>
<th>Household size</th>
<th>Annual income</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$19,725</td>
</tr>
<tr>
<td>2</td>
<td>$25,365</td>
</tr>
<tr>
<td>3</td>
<td>$31,995</td>
</tr>
<tr>
<td>4</td>
<td>$38,625</td>
</tr>
</tbody>
</table>

For each additional person, add $6,630

To learn more about our customer assistance programs, including payment arrangements, visit peco.com/help.
POWERLINES DOWN?
Stay away, call PECO immediately

If you see a broken tree limb lying on a power line or likely to fall on a power line, do not touch it. Please report it by calling 1-800-841-4141. Always avoid tree limbs near power lines and do not make contact with the tree. If possible, notify neighbors to stay clear.

If you can safely observe the situation, please provide the following information when you call PECO:

• Is the injured tree or broken tree limb contacting a power line or could it potentially fall on a power line?
• Is the power line between two poles, or between a pole and a home or building?
• Are there any other potentially dangerous situations, such as proximity to schools, playgrounds, bodies of water or wildlife/livestock?

COMMITTED TO COMMUNITY
#POWERINGTHRUGETHER

In response to the COVID-19 Pandemic, PECO and the Exelon Foundation have committed a total of $1.1 million toward coronavirus response and relief efforts across the Greater Philadelphia region.

This includes support for the Foundation for Delaware County, Montgomery County Foundation, United Way of Berks County, United Way of Bucks County, United Way of Chester County, and the United Way of Greater Philadelphia & Southern New Jersey, The Salvation Army of Greater Philadelphia, Manna, Project Home, Philabundance, MontCo Anti-Hunger Network, and Foundation for Delaware County.

To date, the Exelon Foundation, Exelon Corporation and its family of companies have pledged more than $5.7 million to national and local nonprofits in response to COVID-19. For more information, visit peco.com/coronavirus

PECO makes moving a little easier.

Moving can be stressful. Moving during COVID-19? That’s a whole new challenge! To make it easier for you, we’ve moved the entire Start, Stop, Move process online! Visit peco.com/moving

On the cover: Independence Hall is part of the U.S. National Park Service and an Independence National Historical Park.

QUESTIONS? CONTACT US.