

## **FREE Energy Checkup FAQ's**

### **Who is eligible for a FREE Energy Checkup?**

You may qualify if you answer yes to these three questions:

1. Are you a PECO residential electric customer who personally receives an electric bill?
2. Is your monthly household income at or below the amount noted in the following chart? If you do not meet the household income requirement, check out our [Energy Assessment](#).
3. Do you have permission to make energy-saving upgrades at your residence? (Renters must have landlord's permission to participate.)

To confirm eligibility, call 1-888-573-2672 between 7 a.m. and 7 p.m. Monday through Friday.

### **How can I participate in a FREE Energy Checkup?**

Call 1-888-573-2672 between 7 a.m. and 7 p.m. Monday through Friday to see if you qualify.

### **When can I schedule a FREE Energy Checkup?**

A FREE Energy Checkup typically takes about one hour to complete. For customers with electric heat, the appointment typically takes between two and two-and-a-half hours. To schedule an appointment, call 1-888-573-2672 between 7 a.m. and 7 p.m. Monday through Friday.

### **Who will perform the FREE Energy Checkup?**

PECO's partner CMC Energy Services performs all free energy checkups. To help you verify that the CMC employees are working with PECO, they will present a PECO photo ID badge before entering your home.

### **Who will perform the energy-saving upgrades for me?**

All basic measures, such as light bulbs, will be installed by the advisor during your energy checkup. If additional improvements to your home are approved, one or more of our participating contractors will contact you to schedule follow-up appointments.

### **How much will the additional improvements cost me?**

All services are provided [free of charge](#) for income-qualified PECO customers.

### **How long do I have to decide about proceeding with the recommendations?**

Our contractor partners will contact you directly, and work with you to find a schedule that meets your needs.

### **What are the qualifications of the energy advisors and participating contractors?**

PECO energy advisors are experienced in residential energy conservation, construction and building diagnostics, and all of our advisors are Building Performance Institute (BPI) certified professionals. Participating contractors are professional contractors licensed in Pennsylvania and have provided references, qualifications and evidence of insurance.

### **How long will PECO offer this program?**

The program is currently available through May 31, 2021. However, funds are limited, and programs may be changed or terminated, so act today.

### **How do I determine if I am a PECO residential electric heat customer?**

You are a PECO residential heat customer if you have an electric heat pump, electric furnace or electric baseboard as your main source of heat.