

PECO Free Energy Checkup Frequently Asked Questions



Q: What is PECO Free Energy Checkup?

A: Free Energy Checkup provides PECO residential electric customers who meet income-eligibility requirements with FREE energy-saving upgrades for their homes.

Q: Who is eligible for PECO Free Energy Checkup?

A: PECO residential electric customers who personally receive an electric bill and meet the monthly household income requirements in the chart below are eligible.

Number of People in Your Home	Maximum Monthly Household Income
1	\$1,610
2	\$2,178
3	\$2,745
4	\$3,312

*For each additional person living in your home, add \$567.

Renters are eligible to participate but may require landlord permission before some energy-saving upgrades can be installed. Upgrades that do not require landlord permission include LED lighting, smart power strips, faucet aerators and low-flow showerheads.

Upgrades that require landlord permission are comprehensive measures such as HVAC service or replacement, new insulation and air sealing. Customers who do not meet income requirements can sign up for a PECO Energy Assessment.

To confirm eligibility, please call **1-888-5-PECO-SAVE (1-888-573-2672)** between 7 a.m. and 7 p.m. Monday through Friday.

Q: How does the program work?

A: A certified Energy Advisor will perform a Free Energy Checkup on your home to determine which energy-saving upgrades you are eligible to receive. In-home and virtual appointments are both available. All Free Energy Checkup Energy Advisors are employed by PECO's partner, CMC Energy Services, and will present a PECO photo ID badge before entering your home.

Q: What kind of energy-saving upgrades are offered?

A: All PECO customers who are eligible for Free Energy Checkup can receive energy-efficient LED light bulbs and energy-saving smart power strips.

PECO customers that use electricity for hot water in their homes are eligible for water-saving items like faucet aerators and low-flow showerheads. Some homes may also qualify for service or replacement of the home's hot water heater.

Homes that use electricity as their primary source of heat may be eligible for service or replacement of their heating and cooling equipment, new insulation, whole-house air sealing and more.

Q: Is there a virtual option for Free Energy Checkup?

A: Yes. Customers who are eligible for Free Energy Checkup can sign up for a virtual appointment. The process is like the in-home option, but the Energy Advisor will conduct the Free Energy Checkup remotely with your assistance. Using a video-enabled smart phone or tablet, together you'll find ways to save energy – and money – throughout your home. Please note there is not a virtual option for Free Energy Checkup Plus – these appointments must be in-home.

We strongly recommend using a Wi-Fi network to for the virtual Free Energy Checkup. Using a device's data connection rather than Wi-Fi often causes technical difficulties with the video during the virtual appointment.

After the virtual Free Energy Checkup is complete, a kit with energy-saving products like light bulbs and smart power strips will be shipped to your home. Installation instructions are provided for you to install the items yourself.

Q: Who will perform the energy-saving upgrades in my home?

A: For in-home appointments, your Energy Advisor will install some energy-saving measures including light bulbs and energy-saving smart power strips during the Free Energy Checkup. Some homes may be eligible for upgrades that require additional visits to be performed by professional subcontractors.



Q: How long does an appointment take to complete?

A: Both the in-home and virtual Free Energy Checkup take about 1 hour to complete. Homes with electric heat may qualify for Free Energy Checkup Plus which takes about 2 hours to complete.

Q: What is the difference between Free Energy Checkup and Free Energy Checkup Plus?

A: PECO customers who meet program requirements and use fuel other than electricity (like natural gas or fuel oil) for their primary heat source are eligible for an in-home or virtual Free Energy Checkup. These customers can receive free LED lighting and smart power strips. Customers who use electricity for their domestic hot water are eligible for water-saving products including faucet aerators, low-flow showerheads, and in some cases service or replacement of the home's hot water heater.

PECO customers who meet program requirements and use electricity as their primary heat source are eligible for Free Energy Checkup Plus. This may include electric furnaces, heat pumps, electric baseboards or space heaters. Homes that receive a Free Energy Checkup Plus may be eligible for upgrades like service or replacement of heating and cooling equipment, new insulation, whole-house air sealing, smart thermostats, duct sealing and more. Please note virtual appointments are not offered for Free Energy Checkup Plus.

Q: What are the qualifications of the Energy Advisors and participating contractors?

A: PECO's Free Energy Checkup Energy Advisors are experienced in residential energy conservation, construction and building diagnostics. All Energy Advisors are certified by the Building Performance Institute (BPI). Participating contractors are professional contractors licensed in Pennsylvania and have provided references, qualifications and evidence of insurance.

Q: Are there any other benefits?

A: In many homes, energy-saving upgrades can make the home healthier and more comfortable. Through Free Energy Checkup, some homes may qualify for health and safety improvements like air purifiers, roof repair and pest remediation. Most upgrades provided by Free Energy Checkup are intended to save energy – which means you will be lowering your electricity bill and helping the environment.

Q: How much will the energy-saving upgrades cost me?

A: All services provided through Free Energy Checkup are free of charge for eligible PECO customers.

Q: How long will PECO offer this program?

A: The program is currently available through May 31, 2026. However, funds are limited and programs may be change, so act today.

Q: Why is PECO offering this program?

A: As part of the Pennsylvania Act 129 program, PECO is required to reduce the overall electric consumption of its customers by 5% from 2021-2026. To achieve that goal, the Public Utility Commission (PUC) approved a PECO plan that created several energy efficiency programs, including Free Energy Checkup.

Q: How do I schedule a Free Energy Checkup for my home?

A: Call **1-888-5-PECO-SAVE (1-888-573-2672)** between 7 a.m. and 7 p.m. Monday through Friday or sign up online at pecoportal.com.