



PECO Fridge and Freezer Recycling

No-contact Pickup FAQs

Does my unit have to be plugged in and working in order to be recycled?

Yes.

Why does my fridge have to be plugged in and working?

PECO Fridge and Freezer Recycling was established to help customers save energy and money by recycling their old fridges and freezers and removing them from the electric grid. In order to meet the goals of the program, the unit must be plugged in and working before it is removed and recycled.

My garage/porch/outbuilding does not have electricity. Will you pick up my refrigerator?

At this time, we are only picking up refrigerators, freezers and room air conditioners that are located in a garage, porch or outbuilding. The unit must be plugged in and working at the time of pickup. If these requirements cannot be met at this time, we can add you to our waitlist for when we return to in-home pickups.

What is an "outbuilding"?

An outbuilding is any secure location that is unoccupied but has electricity (your unit must be plugged in and working at time of pick up). Examples could include a pool house, shed, barn, carriage house, etc. Location must be accessible without entering the home and have enough clearance to remove the appliance.

Can I cover the fridge with a tarp and leave it outside?

Safety is our priority. Until we can resume pickups from within your home, we can only offer no-contact pickups from secure locations. Leaving a refrigerator on a sidewalk or driveway poses a dangerous safety risk.

I live in Philadelphia. No one here has garages, porches and outbuildings. Why won't you pick up our refrigerators?

Safety is our priority. Until we can resume pickups from within your home, we can only offer no-contact pickups from secure locations. Leaving a refrigerator on a sidewalk or driveway poses a dangerous safety risk.

Will you pick up my refrigerator in my house if I promise to wear a mask and practice social distancing?

At this time, we are only picking up refrigerators in secure, unoccupied spaces (garage, porch, outbuilding). We can add you to our waitlist and call you when we do resume in-home pickups.

Our state is Green why won't your crew come into my house?

Although many areas and industries are "opening back up", we are practicing an abundance of caution for the safety of our crews and our customers. We cannot give a date at this time, but when we begin in-home pickups, we will call all customers on our waitlist.

When will you begin in-home pickups again?

Safety is our priority. Although many areas and industries are "opening back up", we are practicing an abundance of caution for the safety of our crews and our customers. We cannot give a date at this time, but when we begin in-home pickups, we will call all customers on our waitlist.

I am supposed to print out a release form and leave it in the refrigerator. I don't have a printer. Is there something else I can do?

If your appointment is more than a week away, we can mail you a form to fill out, sign, and leave in the refrigerator. If it is sooner than that, our crews will have extra forms on the truck. We can slip one under the door (or other contactless method of transfer) for you to fill out and sign while we prepare/sanitize the refrigerator.

I had an appointment that was cancelled when PECO suspended the Fridge Recycling Program. Can I reschedule?

Yes, please call 1-888-5-PECO-SAVE (1-888-573-2672) and an agent will help you reschedule your pickup.