

## Smart A/C Saver program sunset

### **Q: When will the Smart A/C Saver program end?**

A: The Smart A/C Saver program will end on May 31, 2021.

### **Q: Will I continue to receive a bill credit even though the Smart A/C Saver program ended?**

A: With the discontinuance of the Smart A/C Saver program, the bill credit PECO provided participants during the summer months will end with the 2020 cooling season. The A/C Saver credit on your September 2020 bill will be the last credit applied and there will be no more cycling events moving forward.

### **Q: Why is PECO ending its Smart A/C Saver program?**

A: With new and emerging technologies now available in energy efficiency management, PECO will focus on more comprehensive and sustainable approaches for homeowners and businesses to reduce energy consumption and peak load demand while minimizing our environmental impact.

The increased adoption of energy-saving technologies such as efficient heating and cooling equipment, ENERGY STAR® home appliances, LED lightbulbs, weatherproofing, and smart thermostats -- in addition to turning off lights when not in use, should help us reduce energy use for years to come.

### **Q: Why did PECO decide to end its Smart A/C Saver program now?**

A: September 30, 2020, marked the end of the A/C Saver season for this year. We wanted to give customers ample notice before next summer when they may expect their air conditioners to begin periodic cycling. Moreover, after 10 years of operation, declining interest in the program, and the emergence of more comprehensive ways to save energy, we realized it was time to retire the program.

Cycling air conditioners was an effective approach 10 years ago. However, now there are other ways of curtailing periods of peak energy consumption and they start with making sure homes and businesses are as energy efficient as possible.

### **Q: What about the Smart A/C Saver program equipment (e.g., digital cycling unit or programmable thermostat) that remains at my home or business?**

A: The Smart A/C Saver program device can remain at your home. It will not affect the performance of your air conditioner. If you are a business customer with a programmable thermostat, you can continue to use it as you normally do, including programming it to save up to 10 percent annually on heating and cooling costs. If there are concerns about the remaining equipment, please call 1-866-291-3972 to discuss these further. For residential participants removal is an option. For business customers with thermostats, however, this option is not available. Please contact 1-866-291-3972 to discuss equipment concerns before March 1, 2021.

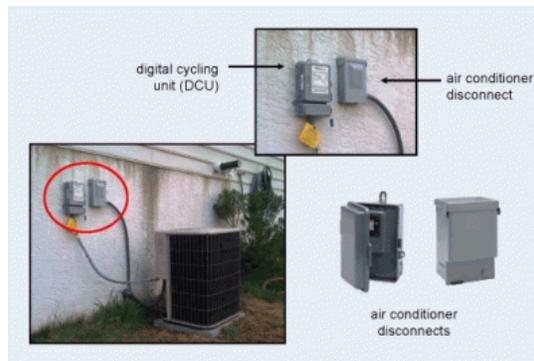
**Q: Who can I call with technical questions about the Smart A/C Saver program or its equipment?**

A: Please call the Smart A/C Saver care center at 1-866-291-3972.

**Q: How can I identify the Smart A/C Saver equipment?**

A: The Smart A/C Saver equipment bears the PECO logo. The digital cycling unit (DCU) is a gray metal box with a cable leading to your central air conditioner's outside compressor. It's often located in close proximity to the air conditioner's disconnect box.

Safety note: High voltage! Only qualified HVAC, plumbing, or electrical contractors should open either box or work on this equipment while following all necessary safety precautions.



**Q: Where I can learn about other ways to save energy, save money, and reduce the impact on the environment?**

A: A good place to start is PECO's webpage dedicated to its different energy-saving programs. Visit [www.peco.com/WaysToSave](http://www.peco.com/WaysToSave) to learn more. You also can contact PECO's energy efficiency call center at 1-888-573-2672.