

Third Party Notification Plan



Once in a while, for one reason or another, a customer fails to pay his or her PECO bill. Under the Third-Party Notification program, PECO will notify you and another person you choose to receive copies of shut-off notices.

The third-party can be a trusted relative, friend, clergy member, or social service agency. The Third-Party Notification program is voluntary and can help you if you are hospitalized, away from home for extended periods of time or homebound.

THE THIRD PARTY IS NOT RESPONSIBLE FOR PAYING YOUR BILLS *and this program will not stop PECO from shutting off your PECO service if you do not pay your bills.* When a third-party contacts PECO about the shut-off notice, we will tell them what you can do to stop the shut off. The third-party does not have the right to make a payment agreement for you.

To sign up, both YOU AND THE THIRD PARTY must complete and sign the form below.
Do not return this with your bill, return it to:

PECO
ATTN: Credit Department
2301 Market Street S-4-2
P.O. Box 8699
Philadelphia, PA 19101

IMPORTANT THINGS TO REMEMBER:

- * Notify us immediately if you want to change or drop your third-party.
- * Notify us if your third-party moves.
- * Notify us if you move and you want the third-party transferred to your new address.

Please sign me up for the third-party Notification program.

By completing this form and returning it to PECO, I request that a copy of any shut off notice be given to the person or agency named below.

CUSTOMER NAME: _____
PECO ACCOUNTNUMBER: _____
CUSTOMER ADDRESS: _____
CUSTOMER SIGNATURE: _____
DATE: _____

Receipt of a copy of a shut off notice by the third-party does not place any obligation on that party to pay the PECO bill for the customer named above, nor will it necessarily stop shut off if payment is not made. The notice simply reminds the third-party of a chance to help the customer solve the problem.

THIRD-PARTY NAME: _____
THIRD-PARTY ADDRESS _____
THIRD-PARTY SIGNATURE: _____
DATE: _____

Participating Agencies

Philadelphia County

Philadelphia Corporation for Aging
Utility Emergency Services Fund

Bucks County

Bedminster Township Police
Bensalem Township Police
Bucks County Area Agency on Aging
Bucks County Opportunity Council
Hulmeville Borough Police
Lower Makefield Township Police
Middletown Township Police
New Britian Township Police
New Hope Borough Police
Newtown Township Police
Northhampton Township Police
Solebury Township Police
Tinicum Township Police
Upper Southampton Township Police
Warwick Township Police
Wrightstown Township Police

Chester County

Chester County Area Agency on Aging
Chester County Department of Community Development
Chester County Service for Senior Citizens
Family Service of Chester County
La Comunidad Hispana

Montgomery County

Colonial Neighborhood Council
Community Action Agency – Montgomery County
Montgomery County Area Agency on Aging
Montgomery County Office for Older Adults
Salvation Army
Upper Perkomen Citizen Center

Delaware County

Chester Police Department
Community Action Agency of Delaware County
Delaware County Area Agency on Aging
Delaware County Mental Health
Delaware County Services for Aging
Dept of Public Welfare, Delaware County Board of Assistance
Eddystone Police Department
Lansdowne Police Department
Parkside Police Department
Salvation Army Chester
Springfield Township Police Department
Upper Chichester Township Police Department
Upper Providence Township Police Department

York County

Community Progress Council
Mason-Dixon Cares
York County Area Agency on Aging