

energy@HOME

Philadelphia Museum of Art

FEBRUARY 2022

#PoweringThruTogether



UPGRADE TO ENERGY-EFFICIENT NATURAL GAS EQUIPMENT, GET UP TO \$500 BACK!



PECO offers rebates when you replace your old, inefficient equipment with ENERGY STAR® qualified equipment*

Learn more at peco.com/NaturalGasHomeRebates



furnaces
Up to \$500 BACK



boilers
\$300 BACK



tank water heaters
\$100 BACK

ENERGY STAR Qualified Natural Gas Equipment Rebates

*Rebates are subject to change. See full terms and conditions at peco.com/rebates. Must apply within 180 days of purchase. Rebates are valid for PECO residential natural gas customers. Valid through 12/31/2022.

BIG INCREASES IN LIHEAP FUNDING: CASH GRANTS NOW STARTING AT \$500!

Homeowners, renters and subsidized housing tenants may be eligible. Last year, LIHEAP helped approximately 50,000 PECO customers, totaling more than \$22 million in assistance.

- Funds are limited. Apply early
- If your income was impacted by the COVID-19 pandemic, you may now be eligible for LIHEAP, even if you have not been eligible before
- If you have questions or need help with the application process,

call PECO's LIHEAP hotline, 1-800-34-HELP-4 (1-800-344-3574) or visit us at [PECO.com/liheap](https://peco.com/liheap)

Household Size	Annual Income Limit	Monthly Income Limit
1	\$19,320	\$1,610
2	\$26,130	\$2,177
3	\$32,940	\$2,745
4	\$39,750	\$3,312
For each additional person, add:	\$6,810	\$567



LEARN THE SOUNDS OF FIRE SAFETY

Is there a beep or a chirp coming out of your smoke or carbon monoxide alarm?



- A continuous set of three loud beeps—beep, beep, beep—means smoke or fire. Get out, call 9-1-1, and stay out
- A single chirp every 30 or 60 seconds means the battery is low and must be changed
- All smoke alarms must be replaced after ten years
- Chirping that continues after the battery has been replaced means the alarm is at the end of its life and the unit must be replaced
- Make sure your smoke and CO alarms meet the needs of all your family members, including those with sensory or physical disabilities

THIRD-PARTY NOTIFICATION: A GOOD SAFETY NET

What is third-party notification? You can designate a trusted relative, friend, clergy member or social worker to receive correspondence from PECO should you fall behind on a bill.

That way, if you (or someone close to you) becomes ill, is no longer able to handle their affairs, or is away for an extended period of time, there is someone who can contact PECO for you. Find out more at peco.com/help or by calling **1-800-494-4000**.

Avoid Utility Scams

A real PECO customer service representative will have the account information they need when they call.

Never open your door to someone you don't recognize. Ask for a photo ID through the door. All PECO employees and contractors carry company issued photo ID badges showing their name and identification number. If you suspect the ID is fake, keep the door closed and contact PECO.

Check your account status on your printed bill, online at peco.com or use the **PECO Mobile App** to check your account status.

Do not pay scammers. PECO representatives will never request bill payment in cash or prepaid card.

If you suspect the call is a scam, hang up and call PECO at 1-800-494-4000 to speak with a PECO representative.



On the cover: The Philadelphia Museum of Art was established in 1876, after the great Centennial Exhibition in Fairmount Park. The main building that stands today was built in 1928. The site, which had most recently been the city's water reservoir, was located on the ancestral homelands of the Lenape peoples. Read more about the museum's history/exhibitions at philamuseum.org

QUESTIONS? CONTACT US.

Electric or Gas emergency: 1-800-841-4141

Gas only emergency: 1-844-841-4151

Lower your bills: peco.com/waystosave

Payment assistance: peco.com/myaccount

Sign up for ebill: peco.com/ebill

Sign up for PECO Alerts: peco.com/alerts

E-mail us: EnergyHome@exeloncorp.com

Write us: Energy@Home, Marketing Dept., 11th Floor
2301 Market Street, Philadelphia, PA 19103



PECO employees believe in giving back to the communities we serve. Last year, our employees pledged nearly half a million dollars and volunteered 15,000 hours of service to more than 1,000 organizations across our region.



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